



**GENERAL SERVICES ADMINISTRATION
FEDERAL SUPPLY SERVICE
AUTHORIZED FEDERAL SUPPLY SCHEDULE CATALOG/PRICE LIST**

On-line access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through GSA *Advantage!*®, a menu-driven database system. The INTERNET address GSA *Advantage!*® is: GSAAdvantage.gov.

SCHEDULE TITLE: Federal Supply Schedule 70: General Purpose Commercial Information Technology Equipment, Software and Services.

CONTRACT NUMBER: GS-35F-0221U

CONTRACT PERIOD: February 15, 2008 – February 14, 2018

Pricelist current through **Modification #PO-0013, dated September 18, 2015**

For more information on ordering from Federal Supply Schedules click on the FSS Schedules button at fss.gsa.gov.

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Alexandria, VA 22314
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CONTRACTOR'S ADMINISTRATION SOURCE:
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300 N. Washington Street
Suite 300
Alexandria, VA 22314
Phone: 703-621-3900
E-Fax: 703-935-7559
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BUSINESS SIZE: Ciracom is a woman-owned, 8(a), small disadvantaged business.

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CUSTOMER INFORMATION

1a. TABLE OF AWARDED SPECIAL ITEM NUMBERS (SIN)

SIN	DESCRIPTION	Pricing
132.51	<p>Information Technology (IT) Professional Services</p> <p>FPDS Code D301 IT Facility Operation and Maintenance FPDS Code D302 IT Systems Development Services FPDS Code D306 IT Systems Analysis Services FPDS Code D307 Automated Information Systems Design and Integration Services FPDS Code D308 Programming Services FPDS Code D310 IT Backup and Security Services FPDS Code D311 IT Data Conversion Services FPDS Code D313 Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services FPDS Code D316 IT Network Management Services FPDS Code D317 Creation/Retrieval of IT Related Automated News Services, Data Services, or Other Information Services (All other information services belong under Schedule 76) FPDS Code D399 Other Information Technology Services, Not Elsewhere Classified</p> <p>Note 1: All non-professional labor categories must be incidental to and used solely to support hardware, software and/or professional services, and cannot be purchased separately.</p> <p>Note 2: Offerors and Agencies are advised that the Group 70 – Information Technology Schedule is <u>not</u> to be used as a means to procure services which properly fall under the Brooks Act. These services include, but are not limited to, architectural, engineering, mapping, cartographic production, remote sensing, geographic information systems, and related services. FAR 36.6 distinguishes between mapping services of an A/E nature and mapping services which are not connected nor incidental to the traditionally accepted A/E Services.</p> <p>Note 3: This solicitation is not intended to solicit for the reselling of IT Professional Services, except for the provision of implementation, Maintenance, integration, or training services in direct support of a product. Under such circumstances the services must be performance by the publisher or manufacturer or one of their authorized agents.</p>	Please see pricing matrix starting on page 15 and labor category descriptions beginning on page 16.
132.52	<p>Electronic Commerce and Subscription Services</p> <p>FPDS Code D304 Value Added Network Services (VANs) FPDS Code D304 E-Mail Services FPDS Code D304 Internet Access Services FPDS Code D304 Navigation Services FPDS Code D399 Other Data Transmission Services, Not Elsewhere Classified - Except "Voice" and Pager Services</p>	Please see pricing matrix starting on page 20.

1b. LOWEST PRICED ITEM:

SIN	PART NO./SERVICE	PRICE
132.51	Analyst 1	\$83.12
132.52	Additional GB Archiving per Mailbox/Month Tier 3 (>50K Mbox)	\$0.00

1c. HOURLY RATES: See pricing on page 15.

2. MAXIMUM ORDER:

132.51 \$500,000 per order per SIN

132.52 \$500,000 per order per SIN

3. MINIMUM ORDER: \$100.00

4. GEOGRAPHIC COVERAGE:

Ciracom will provide domestic delivery only.

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

5. POINT(S) OF PRODUCTION:

Ciracom, Inc.
300 N. Washington Street, Suite
300 Alexandria, VA 22314

6. DISCOUNT FROM LIST PRICES:

Prices shown are NET Prices; Basic discounts have been deducted.

7. QUANTITY DISCOUNT (S):

Prices shown are NET Prices; Basic Discounts have been deducted.

Quantity: NONE

Dollar Volume: NONE

Other Special Discounts (i.e. Government Education Discounts, etc.): Government Educational Institutions are offered the same discounts as all other Government customers.

8. PROMPT PAYMENT TERMS:

Prompt Payment: 1% - 10 days from receipt of invoice or date of acceptance, whichever is later.

9a. GOVERNMENT PURCHASE CARDS ARE ACCEPTED AT OR BELOW THE MICRO-PURCHASE THRESHOLD.

9b. GOVERNMENT PURCHASE CARDS ARE ACCEPTED ABOVE THE MICRO-PURCHASE THRESHOLD.

10. FOREIGN ITEMS:

None

11a. TIME OF DELIVERY:

The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

<u>SPECIAL ITEM NUMBER</u>	<u>DELIVERY TIME (Days ARO)</u>
132-51	TO BE NEGOTIATED BETWEEN CIRACOM INCORPORATED AND THE ORDERING AGENCY
132-52	TO BE NEGOTIATED BETWEEN CIRACOM INCORPORATED AND THE ORDERING AGENCY

11b. EXPEDITED DELIVERY:

Items available for expedited delivery are noted in this price list and may be negotiated outside of this contract.

11c. OVERNIGHT AND 2-DAY DELIVERY:

As specified on agency task order and mutually agreed. Contact contractor.

11d. URGENT REQUIREMENTS:

When the Federal Supply Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

12. F.O.B. POINT(S):

All items are FOB destination to the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington D.C., and U.S. Territories.

13a. ORDERING ADDRESS:

Ciracom, Inc.
Attn: Amy Rutt, GSA Orders
300 N. Washington Street, Suite 300; Alexandria, VA 22314

13b. ORDERING PROCEDURES:

Ordering activities shall use the ordering procedures of Federal Acquisition Regulation (FAR) 8.405 when placing an order or establishing a BPA for supplies or services. These procedures apply to all schedules.

- a. FAR 8.405-1 Ordering procedures for supplies, and services not requiring a statement of work.
- b. FAR 8.405-2 Ordering procedures for services requiring a statement of work.

14. PAYMENT ADDRESS:

Ciracom, Inc.
Attn: Amy Rutt, GSA Orders
300 N. Washington Street, Suite 300; Alexandria, VA 22314

15. WARRANTY PROVISION:

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
 - (1) Time of delivery/installation quotations for individual orders;
 - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/ service/software package submitted in response to requirements which result in orders under this schedule contract.
 - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.
- c. The maintenance/repair service provided is the standard commercial terms and conditions for the type of products and/or services awarded.

16. EXPORT PACKAGING CHARGES:

Export packing is not applicable to this contract.

17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE (any thresholds above the micro-purchase level):

Ciracom will accept payment by the Government Purchase Card in accordance with the requirements of Clause 552.232-79 for sales under and above the micro-purchase threshold of \$3,000.00.

18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR:

Ciracom is a Cloud Brokerage company specializing in reselling, migrating, installation and support of third party Cloud providers such as Microsoft Office 365, Microsoft Azure and Amazon Web Services for example.

All services as deployed above and by the third party are warranted, repaired and maintained by these manufacturers.

19. TERMS AND CONDITIONS OF INSTALLATION:

N/A

20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES:

N/A

20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES:

N/A

21. LIST OF SERVICE AND DISTRIBUTION POINTS:

N/A

22. LIST OF PARTICIPATING DEALERS:

N/A

23. PREVENTIVE MAINTENANCE:

N/A

24a. SPECIAL ATTRIBUTES SUCH AS ENVIRONMENTAL ATTRIBUTES (e.g., recycled content, energy efficiency, and/or reduced pollutants):

None

24b. SECTION 508 COMPLIANCE FOR EIT:

Ciracom certifies that, in accordance with 508 of the Rehabilitation Act of 1973, as amended (29 U.S.C. 794d), FAR 39.2, and the Architectural and Transportation Barriers Compliance Board Electronic and Information Technology (EIT) Accessibility Standards (36 CFR 1194) General Services Administration (GSA), that all IT hardware/software/services are 508 compliant. The EIT standard can be found at: www.Section508.gov/.

The offeror is required to submit with its offer a designated area on its website that outlines the Voluntary Product Accessibility Template (VPAT) or equivalent qualification, which ultimately becomes the Government Product Accessibility Template (GPAT). Section 508 compliance information on the supplies and services in this contract are available at the following website address (URL): www.ciracom.com/ciracom/section508

Ciracom's Commitment to Accessibility

Ciracom's commitment to accessible products and services allows us to support government in making accessible technology choices. Ciracom is committed to hiring a diverse workforce and is dedicated to improving the lives of those with disabilities by providing employment opportunities and the tools needed highlighting individual talents and strengths.

25. DUNS NUMBER:

105204742

26. NOTIFICATION REGARDING REGISTRATION IN THE SYSTEM FOR AWARD MANAGEMENT (SAM) DATABASE:

Registered

**TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT)
PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

1. SCOPE

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT/IAM Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

3. ORDER

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

4. PERFORMANCE OF SERVICES

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)

- (a) The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
- (1) Cancel the stop-work order; or
 - (2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- (b) If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
- (1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
 - (2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- (c) If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- (d) If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

6. INSPECTION OF SERVICES

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS --COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I - OCT 2008) (DEVIATION I - FEB 2007) applies to Time-and- Materials and Labor-Hour Contracts orders placed under this contract.

7. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data - General, may apply.

8. RESPONSIBILITIES OF THE ORDERING ACTIVITY

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT/IAM Professional Services.

9. INDEPENDENT CONTRACTOR

All IT/IAM Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

10. ORGANIZATIONAL CONFLICTS OF INTEREST

a. Definitions

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

11. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

12. PAYMENTS

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- (a) The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- (b) The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
 - (1) The offeror;
 - (2) Subcontractors; and/or

(3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

13. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

14. INCIDENTAL SUPPORT COSTS

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

15. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

16. DESCRIPTION OF IT/IAM PROFESSIONAL SERVICES AND PRICING

- a. The Contractor shall provide a description of each type of IT/IAM Service offered under Special Item Numbers 132-51 IT/IAM Professional Services should be presented in the same manner as the Contractor sells to its commercial and other ordering activity customers. If the Contractor is proposing hourly rates, a description of all corresponding commercial job titles (labor categories) for those individuals who will perform the service should be provided.
- b. Pricing for all IT/IAM Professional Services shall be in accordance with the Contractor's customary commercial practices; e.g., hourly rates, monthly rates, term rates, and/or fixed prices, minimum general experience and minimum education.

The following is an example of the manner in which the description of a commercial job title should be presented:

EXAMPLE: Commercial Job Title: System Engineer

Minimum/General Experience: Three (3) years of technical experience which applies to systems analysis and design techniques for complex computer systems. Requires competence in all phases of systems analysis techniques, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure and management practices.

Functional Responsibility: Guides users in formulating requirements, advises alternative approaches, conducts feasibility studies.

Minimum Education: Bachelor's Degree in Computer Science

**TERMS AND CONDITIONS APPLICABLE TO
ELECTRONIC COMMERCE AND SUBSCRIPTION SERVICES
(SPECIAL IDENTIFICATION NUMBER 132-52)**

1. SCOPE

The prices, terms and conditions stated under Special Item Number 132-52 Electronic Commerce (EC) Services apply exclusively to EC Services within the scope of this Information Technology Schedule.

2. ELECTRONIC COMMERCE CAPACITY AND COVERAGE

The Ordering Activity shall specify the capacity and coverage required as part of the initial requirement.

3. INFORMATION ASSURANCE

- (a) The Ordering Activity is responsible for ensuring to the maximum extent practicable that each requirement issued is in compliance with the Federal Information Security Management Act (FISMA)
- (b) The Ordering Activity shall assign an impact level (per Federal Information Processing Standards Publication 199 & 200 (FIPS 199, "*Standards for Security Categorization of Federal Information and Information Systems*") (FIPS 200, "*Minimum Security Requirements for Federal Information and Information Systems*") prior to issuing the initial statement of work. Evaluations shall consider the extent to which each proposed service accommodates the necessary security controls based upon the assigned impact level. The Contractor awarded SIN 132-52 is capable of meeting at least the minimum security requirements assigned against a low-impact information system (per FIPS 200).
- (c) The Ordering Activity reserves the right to independently evaluate, audit, and verify the FISMA compliance for any proposed or awarded Electronic Commerce services. All FISMA certification, accreditation, and evaluation activities are the responsibility of the ordering activity.

4. DELIVERY SCHEDULE

The Ordering Activity shall specify the delivery schedule as part of the initial requirement. The Delivery Schedule options are found in *Information for Ordering Activities Applicable to All Special Item Numbers*, paragraph 6. *Delivery Schedule*.

5. INTEROPERABILITY

When an Ordering Activity requires interoperability, this requirement shall be included as part of the initial requirement. Interfaces may be identified as interoperable on the basis of participation in a sponsored program acceptable to the Ordering Activity. Any such access or interoperability with teleports/gateways and provisioning of enterprise service access will be defined in the individual requirement.

6. ORDER

- (a) Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering electronic services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all electronic services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next

Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.

- (b) All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

7. PERFORMANCE OF ELECTRONIC SERVICES

The Contractor shall provide electronic services on the date agreed to by the Contractor and the ordering activity.

8. RESPONSIBILITIES OF THE CONTRACTOR

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

9. RIGHTS IN DATA

The Contractor shall comply FAR 52.227-14 RIGHTS IN DATA – GENERAL and with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character.

10. ACCEPTANCE TESTING

If requested by the ordering activity the Contractor shall provide acceptance test plans and procedures for ordering activity approval. The Contractor shall perform acceptance testing of the systems for ordering activity approval in accordance with the approved test procedures.

11. WARRANTY

The Contractor shall provide a warranty covering each Contractor-provided electronic commerce service. The minimum duration of the warranty shall be the duration of the manufacturer's commercial warranty for the item listed below:

Standard commercial warranty

The warranty shall commence upon the later of the following:

- a. Activation of the user's service
- b. Installation/delivery of the equipment

The Contractor, by repair or replacement of the defective item, shall complete all warranty services within five working days of notification of the defect. Warranty service shall be deemed complete when the user has possession of the repaired or replaced item. If the Contractor renders warranty service by replacement, the user shall return the defective item(s) to the Contractor as soon as possible but not later than ten (10) working days after notification.

12. MANAGEMENT AND OPERATIONS PRICING

The Contractor shall provide management and operations pricing on a uniform basis. All management and operations requirements for which pricing elements are not specified shall be provided as part of the basic service.

13. TRAINING

The Contractor shall provide normal commercial installation, operation, maintenance, and engineering interface training on the system. If there is a separate charge, indicate below:

Ciracom provides training on the services we resell and these training modules are priced at the time of quote.

14. MONTHLY REPORTS

In accordance with commercial practices, the Contractor may furnish the ordering activity/user with a monthly summary ordering activity report.

15. ELECTRONIC COMMERCE SERVICE PLAN

(a) Describe the electronic service plan and eligibility requirements.

Ciracom provides customers with electronic payment, service and project tracking as well as material shipping information through a secure portal. There are no eligibility requirements.

(b) Describe charges, if any, for additional usage guidelines.

N/A

(c) Describe corporate volume discounts and eligibility requirements, if any.

Ciracom reviews volume purchases per quote and applies discounts at that time.

PRICING TABLES FOR SIN 132.51: Information Technology (IT) Professional Services

SIN 132-51

Labor Category	GSA Rate
Project Manager	\$ 176.46
Subject Matter Expert I	\$ 109.79
Subject Matter Expert II	\$ 124.54
Subject Matter Expert III	\$ 152.21
Quality Assurance Analyst	\$ 115.31
System Architect	\$ 152.21
System Programmer	\$ 138.38
Hardware/Software Specialist	\$ 109.78
Security Specialist	\$ 152.21
Test Manager	\$ 152.21
Change Management Lead	\$ 130.02
Cloud Integration Service Project Manager	\$ 151.13
Cloud Integration Service Subject Matter Expert I	\$ 102.02
Cloud Integration Service Subject Matter Expert II	\$ 113.35
Cloud Integration Service Subject Matter Expert III	\$ 128.46
Cloud Integration Service Hardware/Software Specialist	\$ 94.46
Analyst 1	\$ 83.12
Analyst 2	\$ 113.35
Application Support 1	\$ 97.48

LABOR CATEGORY DESCRIPTIONS

PROJECT MANAGER

Minimum/General Experience: At least eight (8) years of experience in program or project management, which includes experience in supervision or oversight of IT related programs or projects.

Functional Responsibility: Leads team on large projects or significant segment of large complex projects. Analyzes new and complex project related problems and creates innovative solutions involving finance, scheduling, technology, methodology, tools, and solution components. Provides applications systems analysis and programming activities for a Government site, facility or multiple locations. Prepares long and short-range plans for application selection, systems development, systems maintenance, and production activities and for necessary support resources. Oversees all aspects of projects.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree and/or project management certification is preferred. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

SUBJECT MATTER EXPERT I

Minimum/General Experience: At least five (5) years of combined new and related older technical experience in the IT field directly related to the required area of expertise.

Functional Responsibility: Serves as subject matter expert, possessing in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics, or the various sciences. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree is preferred. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

SUBJECT MATTER EXPERT II

Minimum/General Experience: At least seven (7) years of combined new and related older technical experience in the IT field directly related to the required area of expertise.

Functional Responsibility: Serves as subject matter expert, possessing in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics, or the various sciences. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree is preferred. Additional two (2) years of

experience can substitute a Bachelor's Degree requirement.

SUBJECT MATTER EXPERT III

Minimum /General Experience: At least nine (9) years of combined new and related older technical experience in the IT field directly related to the required area of expertise.

Functional Responsibility: Serves as subject matter expert, possessing in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics, or the various sciences. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree is preferred. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

QUALITY ASSURANCE ANALYST

Minimum/General Experience: Must have six (6) years of experience in quality assurance and quality control.

Functional Responsibility: Provides development of project Software Quality Assurance Plan and the implementation of procedures that conforms to the requirements of the contract. Provides an independent assessment of how the project's software development process is being implemented relative to the defined process and recommends methods to optimize the organization's process. May be responsible for all activities involving quality assurance and compliance with applicable regulatory requirements. Conducts audits and reviews/analyzes data and documentation. Develops and implements procedures and test plans for assuring quality in a system development environment which supports large databases and applications.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

SYSTEM ARCHITECT

Minimum/General Experience: At least six (6) years of experience planning, designing, and building IT systems.

Functional Responsibility: Provides high-level architectural expertise to managers and technical staff. Develops architectural products and deliverables for the enterprise and operational business lines. Develops strategy of system and the design infrastructure necessary to support that strategy. Advises on selection of technological purchases with regards to processing, data storage, data access, and applications development. Sets standards for the client/server relational database structure for the organization (SQL, ORACLE, SYBASE, etc.). Advises of feasibility of potential future projects to management.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

SYSTEM PROGRAMMER

Minimum/General Experience: At least six (6) years of experience in IT systems analysis and programming.

Functional Responsibility: Designs, develops, enhances, debugs, and implements software. Troubleshoots production problems related to software applications. Researches, tests, build, and coordinates the conversion

and/or integration of new products based on client requirements. Designs and develops new software products or major enhancements to existing software. Addresses problems of systems integration, compatibility, and multiple platforms. Consults with project teams and end users to identify application requirements. Performs feasibility analysis on potential future projects to management. Assists in the evaluation and recommendation of application software packages, application integration and testing tools. Resolves problems with software and responds to suggestions for improvements and enhancements. Acts as team leader on projects. Instructs, assigns, directs, and checks the work of other software developers on development team. Participates in development of software user manuals.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

HARDWARE/SOFTWARE SPECIALIST

Minimum/General Experience: At least five (5) years of experience either as a computer hardware or systems software specialist or as a systems analyst.

Functional Responsibility: Provides analysis related to the design, development, and implementation of hardware/software for products. Develops test strategies, devices, and systems. Performs stress and performance tests on a variety of computer hardware/software for a specified cloud computing systems, software systems, hardware systems, operating systems, and/or application software.

Minimum Education: An Associate's Degree from an accredited college or university in Computer Science, Information Systems, Business or other related technical discipline. An additional year of relevant experience may be substituted for the required education.

SECURITY SPECIALIST

Minimum/General Experience: At least seven (7) years of highly specialized experience in one or more information, computer, or network security disciplines. These disciplines could include penetration testing, intrusion detection and audit analysis, public key infrastructure, cryptography, strong authentication, risk analysis, and multilevel security.

Functional Responsibility: Determines enterprise information assurance and security standards. Develops and implements information assurance/security standards and procedures. Coordinates, develops, and evaluates security programs for an organization. Recommends information assurance/security solutions to support customers' requirements. Identifies, reports, and resolves security violations. Establishes and satisfies information assurance and security requirements based upon the analysis of user, policy, regulatory, and resource demands. Supports customers at the highest levels in the development and implementation of doctrine and policies. Applies know-how to government and commercial common user systems, as well as to dedicated special purpose systems requiring specialized security features and procedures. Performs analysis, design, and development of security features for system architectures. Analyzes and defines security requirements for computer systems which may include mainframes, workstations, and personal computers. Designs, develops, engineers, and implements solutions that meet security requirements. Provides integration and implementation of the computer system security solution. Analyzes general information assurance-related technical problems and provides basic engineering and technical support in solving these problems. Performs vulnerability/risk analyses of computer systems and applications during all phases of the system development life cycle. Ensures that all information systems are functional and secure.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

TEST MANAGER

Minimum/General Experience: At least five (5) years of experience in verification and validation, software testing and integration, software metrics, and their application to software quality assessment, and a demonstrated knowledge of system and project life cycles.

Functional Responsibility: Evaluates, recommends, and implements automated test tools and strategies. Designs, implements, and conducts test and evaluation procedures to ensure system requirements are met.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

CHANGE MANAGEMENT LEAD

Minimum/General Experience: At least six (6) years of experience in planning, analyses, design, development, implementation and post-implementation of IT projects or systems.

Functional Responsibility: Provides strategic planning of large projects or a significant segment of a strategic planning portion of a large complex project. Provides the overall approach to clarify mission statements so they can be used as springboards in envisioning their desired future. Assists in developing mission and vision statements, subsequent goal delineation, provides guidance for building operational plans and specifying measurable outcomes to include capital outlay planning efforts in a consolidated strategic planning process and prioritizes those initiatives. Assist in preparation of key strategic planning documentation, including OMB Form 300.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

CLOUD INTEGRATION SERVICE PROJECT MANAGER

Minimum/General Experience: At least eight (8) years of experience in program or project management, which includes experience in supervision or oversight of IT related programs or projects.

Functional Responsibility: Leads team on large projects or significant segment of large complex projects. Analyzes new and complex project related problems and creates innovative solutions involving finance, scheduling, technology, methodology, tools, and solution components. Provides applications systems analysis and programming activities for a Government site, facility or multiple locations. Prepares long and short-range plans for application selection, systems development, systems maintenance, and production activities and for necessary support resources. Oversees all aspects of projects.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree and/or project management certification is preferred. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

CLOUD INTEGRATION SERVICE SUBJECT MATTER EXPERT I

Minimum/General Experience: At least five (5) years of combined new and related older technical experience in the IT field directly related to the required area of expertise.

Functional Responsibility: Serves as subject matter expert, possessing in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics, or the various sciences. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of

capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree is preferred. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

Minimum Education: Bachelor's degree or equivalent industry experience with relevant certifications.

CLOUD INTEGRATION SERVICE SUBJECT MATTER EXPERT II

Minimum/General Experience: At least seven (7) years of combined new and related older technical experience in the IT field directly related to the required area of expertise.

Functional Responsibility: Serves as subject matter expert, possessing in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics, or the various sciences. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree is preferred. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

CLOUD INTEGRATION SERVICE SUBJECT MATTER EXPERT III

Minimum /General Experience: At least nine (9) years of combined new and related older technical experience in the IT field directly related to the required area of expertise.

Functional Responsibility: Serves as subject matter expert, possessing in-depth knowledge of a particular area, such as business, computer science, engineering, mathematics, or the various sciences. Provides technical knowledge and analysis of highly specialized applications and operational environments, high-level functional systems analysis, design, integration, documentation and implementation advice on exceptionally complex problems that need extensive knowledge of the subject matter for effective implementation. Participates as needed in all phases of software development with emphasis on the planning, analysis, testing, integration, documentation, and presentation phases. Applies principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Master's degree is preferred. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

quality in a system development environment which supports large databases and applications.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

CLOUD INTEGRATION SERVICE HARDWARE/SOFTWARE SPECIALIST

Minimum/General Experience: At least seven (7) years of highly specialized experience in one or more information, computer, or network security disciplines. These disciplines could include penetration testing, intrusion detection and audit analysis, public key infrastructure, cryptography, strong authentication, risk analysis, and multilevel security.

Functional Responsibility: Determines enterprise information assurance and security standards. Develops and implements information assurance/security standards and procedures. Coordinates, develops, and evaluates security programs for an organization. Recommends information assurance/security solutions to support customers' requirements. Identifies, reports, and resolves security violations. Establishes and satisfies information assurance and security requirements based upon the analysis of user, policy, regulatory, and resource demands. Supports customers at the highest levels in the development and implementation of doctrine and policies. Applies know-how to government and commercial common user systems, as well as to dedicated special purpose systems requiring specialized security features and procedures. Performs analysis, design, and development of security features for system architectures. Analyzes and defines security requirements for computer systems which may include mainframes, workstations, and personal computers. Designs, develops, engineers, and implements solutions that meet security requirements. Provides integration and implementation of the computer system security solution. Analyzes general information assurance-related technical problems and provides basic engineering and technical support in solving these problems. Performs vulnerability/risk analyses of computer systems and applications during all phases of the system development life cycle. Ensures that all information systems are functional and secure.

Minimum Education: Bachelor's Degree from an accredited college or university in Engineering, Computer Science, Information Systems, Business or other related discipline. Additional two (2) years of experience can substitute a Bachelor's Degree requirement.

ANALYST 1

Minimum/General Experience: One to two (1 to 2) years demonstrated performance in business/technical IT systems analysis. Under direct supervision, assists in developing and defining IT system requirements using technical research and general knowledge of industry requirements. Generally assists other systems analysts assigned to the project.

Functional Responsibility: Working with other IT systems analysts on the team, analyzes business and end-user needs, documents requirements and use cases, and maps existing computer system logic and workflow. Generally understands the impact of certain technology applied to the current technical environment.

Minimum Education: Bachelor's degree or equivalent industry experience.

ANALYST 2

Minimum/General Experience: Three to four (3 to 4) years demonstrated performance in business/technical IT systems analysis. Under general supervision, develops and defines IT systems requirements using technical research and specific knowledge of industry requirements. Primarily focused on analyzing small to medium sized departmental systems.

Functional Responsibility: Working with other IT systems analysts and clients, analyzes business and system requirements, develops technical requirements and use cases, develops process maps of existing computer system logic and workflow of moderately complex systems. Understands the impact of specific technical solutions applied to the current technical environment, and how it will influence the organization.

Minimum Education: Bachelor's degree or equivalent industry experience.

Minimum Education: Bachelor's degree or equivalent industry experience

Application Support 1

Minimum/General Experience: One to two(1 to 2) years demonstrated performance in supporting business software applications. Under direct supervision, maintains and improves customer satisfaction by providing troubleshooting with ability to identify and report on routine application issues. Generally assists other application support personnel assigned to the project.

Functional Responsibility: Under direct supervision, works with other application support personnel on the team, identifies and reports on issues regarding software defects, change requests, minor enhancements and reports. Generally understands the design and functional use of the technology employed in the business application.

Minimum Education: Bachelor's degree or equivalent industry experience

PRICING TABLES FOR SIN 132.52: Electronic Commerce and Subscription Services

PRICING TABLES FOR SIN 132-52

The following table represents the Electronic Commerce Services and the SaaS (Software as a Service) products offered by Ciracom.

Cloud Category Code	Product Name	Product Description	SIN	GSA Price	Unit	Manufacturer	Country
PA02, PA04, PA05	Hosted Microsoft Exchange: Platinum 250 MB "Default" Mailbox	Hosted Microsoft Exchange: Access methods include MAPI, POP/Forwarding, IMAP, OWA/Web Client. Features include: Microsoft Outlook/Entourage Client, 99.9% SLA, Enhanced Virus Scanning, Enhanced Spam Blocking, 24x7x365 Admin support, Web-based admin tool, Enhanced calendaring and collaboration (via MAPI/Outlook Client), Attachments (50 MB max size), 100 MB Public Folders, Standard TLS, Flexible/aggregate storage model that allows an organization to manage storage on a per user basis by increasing or decreasing mailbox size as desired or purchasing additional storage in 1 GB increments. Licensing, operational costs, maintenance and support also included.	132-52	\$16.82	Each	USA.NET	USA

Cloud Category Code	Product Name	Product Description	SIN	GSA Price	Unit	Manufacturer	Country
PA02, PA04, PA05	Hosted Microsoft Exchange: Gold 75 MB "Default" Mailbox	Hosted Microsoft Exchange: Access methods include POP/Forwarding, IMAP, OWA/Web Client. Features include: 99.9% SLA, Enhanced Virus Scanning, Enhanced Spam Blocking, 24x7x365 Admin support, Web-based admin tool, Group Calendaring via OWA, Attachments (50 MB max size), 100 MB Public Folders, Standard TLS, Flexible/aggregate storage model that allows an organization to manage storage on a per user basis by increasing or decreasing mailbox size as desired or purchasing additional storage in 1 GB increments. Licensing, operational costs, maintenance and support also included.	132-52	\$9.87	Each	USA.NET	USA
PA02, PA04, PA05	Hosted Microsoft Exchange: Silver 30 MB "Default" Mailbox	Hosted Microsoft Exchange: Access methods include POP/Forwarding, IMAP, OWA/Web Client. Features include: 99.9% SLA, Enhanced Virus Scanning, Enhanced Spam Blocking, 24x7x365 Admin support, Web-based admin tool, Personal Calendar, Attachments (50 MB max size), Standard TLS, Flexible/aggregate storage model that allows an organization to manage storage on a per user basis by increasing or decreasing mailbox size as desired or purchasing additional storage in 1 GB increments. Licensing, operational costs, maintenance and support also included.	132-52	\$4.37	Each	USA.NET	USA

Cloud Category Code	Product Name	Product Description	SIN	GSA Price	Unit	Manufacturer	Country
PA02, PA04, PA05	Microsoft Exchange Enhanced Services: Additional 1 GB Storage	Microsoft Exchange Enhanced Services: Additional Storage for Mailboxes and Public Folders available in increments of 1 GB above initial aggregated total. As your messaging needs grow, you can purchase additional storage space via USA.NET's Web-based Administration tool.	132-52	\$29.77	Each	USA.NET	USA
PA02, PA04, PA05, BA06	Microsoft Exchange Enhanced Services: Wireless - ActiveSync/OMA	Microsoft Exchange Enhanced Services: Two-way wireless sync for Platinum or Gold mailboxes. Synchronization of mailbox items such as email, calendar and contacts through seamless, real-time direct push technology.	132-52	\$4.47	Each	USA.NET	USA
PA02, PA04, PA05, BA06	Microsoft Exchange Enhanced Services: Wireless - BlackBerry	Microsoft Exchange Enhanced Services: Two-way wireless sync for Platinum mailbox. Keep in touch with the single-mailbox integration of a BlackBerry device and your hosted email account for anytime, anywhere, secure wireless access to your email.	132-52	\$9.68	Each	USA.NET	USA
PA02, PA04, PA05, BA06	Microsoft Exchange Enhanced Services: Wireless - Good Mobile Messaging	Microsoft Exchange Enhanced Services: Two-way wireless sync for Platinum mailbox. Secure wireless messaging with Full Outlook-like functionality on the handhelds and platforms you want over the networks you choose.	132-52	\$15.38	Each	USA.NET	USA
PA02, PA04, PA05, BA22	Microsoft Exchange Enhanced Services: Content Filtering	Microsoft Exchange Enhanced Services: Domain wide. Block unwanted content from reaching your enterprise.	132-52	\$1.69	Each	USA.NET	USA

Cloud Category Code	Product Name	Product Description	SIN	GSA Price	Unit	Manufacturer	Country
PA02, PA04, PA05, BA22	Archive Assist	Domain wide. (Required to integrate with any 3rd party archiving services)	132-52	\$2.33	Each	USA.NET	USA
PA02, PA04, PA05, BA22	Enforced Transport Layer Security	Domain wide. As an added layer of security, USA.NET also provides the Enforced server to server TLS Service. With standard TLS, encryption will take place only if both parties use TLS and can negotiate the session. With enforced TLS, encryption to predetermined domains is required. Therefore, with USA.NET Enforced TLS, messages to designated domains will not be sent unless a TLS connection is available providing consistent, enterprise-wide policy enforcement.	132-52	\$248.10	Each	USA.NET	USA
PA02, PA04, PA05, BA05, BA06, BA22	Microsoft Exchange Enhanced Services: Encrypted Email/Digital Signatures	Messages are digitally signed by the sender and are secured such that only the intended recipient can unlock them. Non-subscribers can also receive encrypted email without downloading any software, or registering for the service. Email messages even remain encrypted - or "locked" - while they are sitting in the recipient's email box. This simple, user-friendly solution is a critical asset for regulatory compliance, reduces risk of liability and associates your brand with trusted communications. Manage email content from attachments to 'language'. Provide an effective way to provide that extra layer of email and privacy security. Branding/key recovery capabilities.	132-52	\$5.61		USA.NET	USA

The following table products are offered by Ciracom based on a U.S Based 2-year Base pricing option for our email-as-a-service products that supports two different cloud models, the government community cloud and public cloud.

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
3001AA	Eaas: Government Community Cloud	Mailbox Tier 1 (10k Mbox) 5GB	132-52	\$12.83	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
3001AB	Eaas: Government Community Cloud	Mailbox Tier 2 (10K-50K Mbox) 5GB	132-52	\$12.15	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001AC	Eaas: Government Community Cloud	Mailbox Tier 3 (>50K Mbox) 5GB	132-52	\$11.87	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001AD	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 1 (<10K Mbox)	132-52	\$1.70	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001AE	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 2(10K-50K Mbox)	132-52	\$1.49	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001AF	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 3 (>50K Mbox)	132-52	\$1.42	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001AG	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$8.23	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001AH	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$7.45	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001AI	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$7.08	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001AJ	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$0.00	per GB per month	U.S. Based 2-Year	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001AK	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001AL	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001AM	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$11.35	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001AN	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$9.93	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001AO	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$8.51	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DA	Eaas: Public Cloud	Mailbox Tier 1 (<10K Mbox)	132-52	\$12.83	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DB	Eaas: Public Cloud	Mailbox Tier 2 (10K-50K Mbox)	132-52	\$12.15	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DC	Eaas: Public Cloud	Mailbox Tier 3 (>50K Mbox)	132-52	\$11.87	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DD	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 1 (<10K Mbox)	132-52	\$1.70	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001DE	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 2 (10K-50K Mbox)	132-52	\$1.49	per GB per month	U.S. Based 2-Year	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
		Mbox)						
0001DF	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 3 (>50K Mbox)	132-52	\$1.42	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001DG	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$8.23	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DH	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$7.45	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DI	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$7.08	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DJ	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$0.00	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001DK	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001DL	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based 2-Year	USA.NET	USA
0001DM	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$11.35	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DN	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$9.93	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
		Mbox)						
0001DO	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$8.51	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0004AA	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 1 (<10K users)	132-52	\$112.84	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004AB	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 2 (10K-50K users)	132-52	\$112.84	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004AC	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 3 (>50K users)	132-52	\$112.84	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004AE	Migration Services: Government Community Cloud	Remote/Standard Service Migration Service Tier 1 (<10K users)	132-52	\$70.52	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004AF	Migration Services: Government Community Cloud	Remote/Standard Migration Service Tier 2 (10K-50K users)	132-52	\$70.52	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004AG	Migration Services: Government Community Cloud	Remote/Standard Migration Service Tier 3 (>50K users)	132-52	\$70.52	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004DA	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 1 (<10K users)	132-52	\$112.84	per Mailbox	U.S. Based 2-Year	CIRACOM	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0004DB	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 2 (10K-50K users)	132-52	\$112.84	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004DC	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 3 (>50K users)	132-52	\$112.84	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004DE	Migration Services: Public Cloud	Remote/Standard Service Migration Service Tier 1 (<10K users)	132-52	\$70.52	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004DF	Migration Services: Public Cloud	Remote/Standard Migration Service Tier 2 (10K-50K users)	132-52	\$70.52	per Mailbox	U.S. Based 2-Year	CIRACOM	USA
0004DG	Migration Services: Public Cloud	Remote/Standard Migration Service Tier 3 (>50K users)	132-52	\$70.52	per Mailbox	U.S. Based 2-Year	CIRACOM	USA

Bundled Pricing with mailbox and Blackberry combined.

3001AA + 0001AJ	Eaas: Government Community Cloud	Mailbox Tier 1 (<10k Mbox) 5GB/Blackberry Bundle	132-52	\$24.18	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
3001AB + 0001AK	Eaas: Government Community Cloud	Mailbox Tier 2 (10K-50K Mbox) 5GB/Blackberry Bundle	132-52	\$22.08	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001 AC + 0001AL	Eaas: Government Community Cloud	Mailbox Tier 3 (>50K Mbox) 5GB/Blackberry Bundle	132-52	\$20.38	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DJ	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K	132-52	\$24.18	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DK	Eaas: Public Cloud	Mbox)/Blackberry Bundle Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)/Blackberry Bundle	132-52	\$22.08	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA
0001DL	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)/Blackberry Bundle	132-52	\$20.38	per Mailbox per month	U.S. Based 2-Year	USA.NET	USA

The following table products are offered by Ciracom based on a U.S Based Option Year 1 pricing for our email-as-a-service products that supports two different cloud models, the government community cloud and public cloud.

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
3001AA	Eaas: Government Community Cloud	Mailbox Tier 1 (10k Mbox) 5GB	132-52	\$12.83	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
3001AB	Eaas: Government Community Cloud	Mailbox Tier 2 (10K-50K Mbox) 5GB	132-52	\$12.15	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001AC	Eaas: Government Community Cloud	Mailbox Tier 3 (>50K Mbox) 5GB	132-52	\$11.87	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001AD	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 1 (<10K Mbox)	132-52	\$1.70	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001AE	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 2 (10K-50K Mbox)	132-52	\$1.49	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001AF	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 3 (>50K Mbox)	132-52	\$1.42	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001AG	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$8.23	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001AH	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$7.45	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001AI	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$7.08	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001AJ	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 1	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001AK	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001AL	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001AM	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$11.35	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001AN	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$9.93	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001AO	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$8.51	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DA	Eaas: Public Cloud	Mailbox Tier 1 (<10K Mbox)	132-52	\$12.83	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DB	Eaas: Public Cloud	Mailbox Tier 2 (10K-50K Mbox)	132-52	\$12.15	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DC	Eaas: Public Cloud	Mailbox Tier 3 (>50K Mbox)	132-52	\$11.87	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DD	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 1 (<10K Mbox)	132-52	\$1.70	per GB per month	U.S. Based Option Year 1	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DE	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 2 (10K-50K Mbox)	132-52	\$1.49	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001DF	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 3 (>50K Mbox)	132-52	\$1.42	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001DG	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$8.23	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DH	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$7.45	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DI	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$7.08	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DJ	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001DK	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001DL	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 1	USA.NET	USA
0001DM	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$11.35	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DN	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$9.93	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DO	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$8.51	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0004AA	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 1 (<10K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004AB	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 2 (10K-50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004AC	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 3 (>50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004AE	Migration Services: Government Community Cloud	Remote/Standard Service Migration Service Tier 1 (<10K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004AF	Migration Services: Government Community Cloud	Remote/Standard Migration Service Tier 2 (10K-50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004AG	Migration Services: Government Community Cloud	Remote/Standard Migration Service Tier 3 (>50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004DA	Migration Services: Public Cloud	On-Premise Executive Migration Service	132-52	\$112.84	per Mailbox	U.S. Based Option	CIRACOM	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
		Tier 1 (<10K users)				Year 1		
0004DB	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 2 (10K-50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004DC	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 3 (>50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004DE	Migration Services: Public Cloud	Remote/Standard Service Migration Service Tier 1 (<10K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004DF	Migration Services: Public Cloud	Remote/Standard Migration Service Tier 2 (10K-50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA
0004DG	Migration Services: Public Cloud	Remote/Standard Migration Service Tier 3 (>50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 1	CIRACOM	USA

Bundled Pricing with mailbox and Blackberry combined.

3001AA + 0001AJ	Eaas: Government Community Cloud	Mailbox Tier 1 (<10k Mbox) 5GB/Blackberry Bundle	132-52	\$24.18	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
3001AB + 0001AK	Eaas: Government Community Cloud	Mailbox Tier 2 (10K-50K Mbox) 5GB/Blackberry Bundle	132-52	\$22.08	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001 AC + 0001AL	Eaas: Government Community Cloud	Mailbox Tier 3 (>50K Mbox) 5GB/Blackberry Bundle	132-52	\$20.38	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA
0001DJ	Eaas: Public Cloud	Blackberry Enterprise Server per	132-52	\$24.18	per Mailbox	U.S. Based Option	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DK	Eaas: Public Cloud	Mailbox/Month Tier 1 (<10K Mbox)/Blackberry Bundle Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)/Blackberry Bundle	132-52	\$22.08	per month per Mailbox per month	Year 1 U.S. Based Option Year 1	USA.NET	USA
0001DL	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)/Blackberry Bundle	132-52	\$20.38	per Mailbox per month	U.S. Based Option Year 1	USA.NET	USA

The following table products are offered by Ciracom based on a U.S Based Option Year 2 pricing for our email-as-a-service products that supports two different cloud models, the government community cloud and public cloud.

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
3001AA	Eaas: Government Community Cloud	Mailbox Tier 1 (10k Mbox) 5GB	132-52	\$12.83	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
3001AB	Eaas: Government Community Cloud	Mailbox Tier 2 (10K-50K Mbox) 5GB	132-52	\$12.15	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001AC	Eaas: Government Community Cloud	Mailbox Tier 3 (>50K Mbox) 5GB	132-52	\$11.87	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001AD	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 1 (<10K Mbox)	132-52	\$1.70	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001AE	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 2 (10K-50K Mbox)	132-52	\$1.49	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001AF	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 3 (>50K Mbox)	132-52	\$1.42	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001AG	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$8.23	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001AH	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$7.45	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001AI	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$7.08	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001AJ	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 2	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001AK	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001AL	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001AM	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$11.35	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001AN	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$9.93	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001AO	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$8.51	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DA	Eaas: Public Cloud	Mailbox Tier 1 (<10K Mbox)	132-52	\$12.83	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DB	Eaas: Public Cloud	Mailbox Tier 2 (10K-50K Mbox)	132-52	\$12.15	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DC	Eaas: Public Cloud	Mailbox Tier 3 (>50K Mbox)	132-52	\$11.87	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DD	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 1 (<10K Mbox)	132-52	\$1.70	per GB per month	U.S. Based Option Year 2	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DE	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 2 (10K-50K Mbox)	132-52	\$1.49	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001DF	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 3 (>50K Mbox)	132-52	\$1.42	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001DG	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$8.23	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DH	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$7.45	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DI	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$7.08	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DJ	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001DK	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001DL	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 2	USA.NET	USA
0001DM	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$11.35	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DN	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$9.93	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DO	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$8.51	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0004AA	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 1 (<10K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004AB	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 2 (10K-50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004AC	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 3 (>50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004AE	Migration Services: Government Community Cloud	Remote/Standard Service Migration Service Tier 1 (<10K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004AF	Migration Services: Government Community Cloud	Remote/Standard Migration Service Tier 2 (10K-50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004AG	Migration Services: Government Community Cloud	Remote/Standard Migration Service Tier 3 (>50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004DA	Migration Services: Public Cloud	On-Premise Executive Migration Service	132-52	\$112.84	per Mailbox	U.S. Based Option	CIRACOM	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
		Tier 1 (<10K users)				Year 2		
0004DB	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 2 (10K-50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004DC	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 3 (>50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004DE	Migration Services: Public Cloud	Remote/Standard Service Migration Service Tier 1 (<10K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004DF	Migration Services: Public Cloud	Remote/Standard Migration Service Tier 2 (10K-50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA
0004DG	Migration Services: Public Cloud	Remote/Standard Migration Service Tier 3 (>50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 2	CIRACOM	USA

Bundled Pricing with mailbox and Blackberry combined.

3001AA + 0001AJ	Eaas: Government Community Cloud	Mailbox Tier 1 (<10k Mbox) 5GB/Blackberry Bundle	132-52	\$24.18	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
3001AB + 0001AK	Eaas: Government Community Cloud	Mailbox Tier 2 (10K-50K Mbox) 5GB/Blackberry Bundle	132-52	\$22.08	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001 AC + 0001AL	Eaas: Government Community Cloud	Mailbox Tier 3 (>50K Mbox) 5GB/Blackberry Bundle	132-52	\$20.38	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA
0001DJ	Eaas: Public Cloud	Blackberry Enterprise Server per	132-52	\$24.18	per Mailbox	U.S. Based Option	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DK	Eaas: Public Cloud	Mailbox/Month Tier 1 (<10K Mbox)/Blackberry Bundle Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)/Blackberry Bundle	132-52	\$22.08	per month per Mailbox per month	Year 2 U.S. Based Option Year 2	USA.NET	USA
0001DL	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)/Blackberry Bundle	132-52	\$20.38	per Mailbox per month	U.S. Based Option Year 2	USA.NET	USA

The following table products are offered by Ciracom based on a U.S Based Option Year 3 pricing for our email-as-a-service products that supports two different cloud models, the government community cloud and public cloud.

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
3001AA	Eaas: Government Community Cloud	Mailbox Tier 1 (10k Mbox) 5GB	132-52	\$12.83	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
3001AB	Eaas: Government Community Cloud	Mailbox Tier 2 (10K-50K Mbox) 5GB	132-52	\$12.15	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001AC	Eaas: Government Community Cloud	Mailbox Tier 3 (>50K Mbox) 5GB	132-52	\$11.87	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001AD	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 1 (<10K Mbox)	132-52	\$1.70	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001AE	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 2 (10K-50K Mbox)	132-52	\$1.49	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001AF	Eaas: Government Community Cloud	Additional GB Mailbox Storage Tier 3 (>50K Mbox)	132-52	\$1.42	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001AG	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$8.23	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001AH	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$7.45	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001AI	Eaas: Government Community Cloud	Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$7.08	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001AJ	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 3	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001AK	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001AL	Eaas: Government Community Cloud	Additional GB of Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001AM	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$11.35	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001AN	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$9.93	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001AO	Eaas: Government Community Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$8.51	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DA	Eaas: Public Cloud	Mailbox Tier 1 (<10K Mbox)	132-52	\$12.83	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DB	Eaas: Public Cloud	Mailbox Tier 2 (10K-50K Mbox)	132-52	\$12.15	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DC	Eaas: Public Cloud	Mailbox Tier 3 (>50K Mbox)	132-52	\$11.87	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DD	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 1 (<10K Mbox)	132-52	\$1.70	per GB per month	U.S. Based Option Year 3	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DE	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 2 (10K-50K Mbox)	132-52	\$1.49	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001DF	Eaas: Public Cloud	Additional GB Mailbox Storage Tier 3 (>50K Mbox)	132-52	\$1.42	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001DG	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$8.23	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DH	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$7.45	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DI	Eaas: Public Cloud	Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$7.08	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DJ	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001DK	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001DL	Eaas: Public Cloud	Additional GB of Archiving per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$0.00	per GB per month	U.S. Based Option Year 3	USA.NET	USA
0001DM	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 1 (<10K Mbox)	132-52	\$11.35	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DN	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)	132-52	\$9.93	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DO	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)	132-52	\$8.51	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0004AA	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 1 (<10K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004AB	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 2 (10K-50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004AC	Migration Services: Government Community Cloud	On-Premise Executive Migration Service Tier 3 (>50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004AE	Migration Services: Government Community Cloud	Remote/Standard Service Migration Service Tier 1 (<10K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004AF	Migration Services: Government Community Cloud	Remote/Standard Migration Service Tier 2 (10K-50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004AG	Migration Services: Government Community Cloud	Remote/Standard Migration Service Tier 3 (>50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004DA	Migration Services: Public Cloud	On-Premise Executive Migration Service	132-52	\$112.84	per Mailbox	U.S. Based Option	CIRACOM	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
		Tier 1 (<10K users)				Year 3		
0004DB	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 2 (10K-50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004DC	Migration Services: Public Cloud	On-Premise Executive Migration Service Tier 3 (>50K users)	132-52	\$112.84	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004DE	Migration Services: Public Cloud	Remote/Standard Service Migration Service Tier 1 (<10K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004DF	Migration Services: Public Cloud	Remote/Standard Migration Service Tier 2 (10K-50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA
0004DG	Migration Services: Public Cloud	Remote/Standard Migration Service Tier 3 (>50K users)	132-52	\$70.52	per Mailbox	U.S. Based Option Year 3	CIRACOM	USA

Bundled Pricing with mailbox and Blackberry combined.

3001AA + 0001AJ	Eaas: Government Community Cloud	Mailbox Tier 1 (<10k Mbox) 5GB/Blackberry Bundle	132-52	\$24.18	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
3001AB + 0001AK	Eaas: Government Community Cloud	Mailbox Tier 2 (10K-50K Mbox) 5GB/Blackberry Bundle	132-52	\$22.08	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001 AC + 0001AL	Eaas: Government Community Cloud	Mailbox Tier 3 (>50K Mbox) 5GB/Blackberry Bundle	132-52	\$20.38	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA
0001DJ	Eaas: Public Cloud	Blackberry Enterprise Server per	132-52	\$24.18	per Mailbox	U.S. Based Option	USA.NET	USA

CLIN #	Product Name	Product Description	SIN	GSA Price	Unit	Term	Manufacturer	Country
0001DK	Eaas: Public Cloud	Mailbox/Month Tier 1 (<10K Mbox)/Blackberry Bundle Blackberry Enterprise Server per Mailbox/Month Tier 2 (10K-50K Mbox)/Blackberry Bundle	132-52	\$22.08	per month per Mailbox per month	Year 3 U.S. Based Option Year 3	USA.NET	USA
0001DL	Eaas: Public Cloud	Blackberry Enterprise Server per Mailbox/Month Tier 3 (>50K Mbox)/Blackberry Bundle	132-52	\$20.38	per Mailbox per month	U.S. Based Option Year 3	USA.NET	USA